



A CASE STUDY

INTEGRATED REVENUE INTEGRITY SOLUTION: CHARGE CAPTURE

Charge Capture is the process of recording all billable services provided to patients. Accurately documenting these services is a critically important part of the revenue cycle process, as failing to accurately record the care delivered can affect the financial stability of your organization.

As Payer and CMS rules regarding coding reimbursement change frequently, your Revenue Cycle Management system benefits from being automated and integrated into your EHR system.

The Charge Capture Solution developed by RecordsOne enables Revenue Cycle leaders to conduct both post-bill and pre-bill audits of patient claims and quickly identifies missing coding and/or charging opportunities, then prioritizes those claims for review based on their potential revenue recapture value.

Powered by our proprietary *nSight* Analytics Intelligence module, our Charge Capture solution evaluates thousands of permutations of items that could be missing from the claim and delivers an automated review of the documentation that highlights the missing opportunities in comparison to the reported claim.

RecordsOne provides a flexible, extensible framework with numerous configurable workflows that adapt to your business processes. We understand that one size doesn't fit all, and have developed a solution that meets your needs, the way you want them met. In short, we configure specifically for you.

TAKING YOUR REVENUE CYCLE PROCESSES TO THE NEXT LEVEL

Prioritize: Your Revenue Integrity Team needs to know where to focus their efforts. The RecordsOne Charge Capture Solution will direct your staff to focus on claims with high potential impact while showcasing all the opportunities available.

Workflow: Automated findings can be routed to various teams and/or team members based on the predetermined workflow. We support both simple and sophisticated workflows that work best for your organization. As new findings occur, the user will be notified within the work queue

Worksheet: Users can accept or reject the findings to indicate what changes were made to the account. This accept and reject function also aids in impact and productivity reporting.

Notes: Users can leave a note for themselves, send one to another coder, or to a supervisor and have them live within the encounter.

Notes can be both public or private so they can be shared with others or just yourself.



Compatibility: RecordsOne solutions work with all leading Electronic Health Records systems, even with multiple EHRs within a provider health system.

NEXT LEVEL CHARGE CAPTURE

Focus	Features
Identify missed coding/charging opportunities	Financial impact reporting
Identify procedures that were documented and not coded (NLP)	Trend reporting
Prioritize findings with claim escalation	Secure communications within the tool
Process improvement tracking	Web-based for easy access and limited IT involvement
Configurable to your specific needs	Reference data at your fingertips

WHAT YOU WILL FIND IN OUR CHARGE CAPTURE SOLUTION

Problem: Identify missing colonoscopies and their correlating charges

Our Solution:

Approach	Solution
Coding	Identify encounters with missing CPT codes but with colonoscopy screening diagnosis
Documents	Identify encounters with missing CPT codes but with colonoscopy procedure dictated in the clinical Operating Report or Procedure Notes.
Correlating	Identify encounters where anesthesia, pathology, supplies etc. CPT / HCPC's are missing from the main coded procedure.

OP - Operative Note 02/05/2020

Dictating Provider:

Date of Service: 02/05/20

OPERATIVE REPORT

DATE OF SERVICE: 02/05/2020

OPERATIVE REPORT

PROCEDURE(S) PERFORMED:

1. Upper endoscopy with biopsy.
2. Upper endoscopy with dilatation over a guidewire.
3. Colonoscopy with biopsy.

nSight Formula	Description
Colonoscopy PX documented wo PX coded	Colonoscopy procedure is mentioned in the OP report, but the corresponding CPT codes are missing from the account.
Colonoscopy PX wo Anesthesia	Colonoscopy coded (or Documented not coded) and No Anesthesia.
EGD PX documented wo PX coded	Esophagogastroduodenoscopy procedure is mentioned in the OP report, but the corresponding CPT codes are missing from the account.

About RecordsOne

RecordsOne is a leading developer of revenue cycle management solutions for health care systems, but you may not be familiar with us. We have been helping hospital executives improve their revenue integrity for over twenty years. Our innovative technologies and *nSight* Analytics engine provide you with clear insights, not just reporting.

As a company, we are known for outstanding software technology, and a singular focus on our customers. Our team consists of world-class software engineers and subject matter experts with the experience and knowledge to understand your situation and the problems you need to solve. We are open, honest, and transparent. We commit to what we agree on and deliver on that commitment.



IR1S: INTEGRATED REVENUE INTEGRITY SYSTEM

**Simplification, Automation, Reliability, Lower Cost...
get them all with IR1S.**

Our Integrated Revenue Integrity System (IR1S) eliminates the need to license and integrate disparate tools, with endless integration points, competing priorities, and increased complexity. Cloud based, easy to implement, intuitive to use, with flexible On-Demand module activation. We guarantee a 30-day implementation from final data integrity check to operational capability that requires nominal IT support from your organization.

Extensive integrated modules enable solutions for:

- Clinical Documentation Improvement
- Quality & Population Health
- Charge Capture & Audit

RecordsOne offers a no-cost, no-obligation analysis of your data so you can see how many charges may have been missed or improperly coded. This way, you can assess the potential impact on your bottom line before you commit to purchase.

To get the process started, please contact Nate Morgan
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ACT NOW – this program is for a limited time.

**Contact RecordsOne at
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or call 239-249-5264
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Unlocking the knowledge hidden within your clinical enterprise

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